



Community Information
& Support Victoria

2023 Training Sessions

For more information
about these sessions,
please email
training@cisvic.org.au

Virtual VITALS

These information and training sessions for Community Support Workers are an opportunity for volunteers to jump online and learn about different approaches to supporting clients, services and supports available to clients, and be inspired by guest speakers. All sessions commence at 10 am and range in length between an hour to an hour and a half.



CISVic's Online training

For CISVic's online training, including:

- Online Indigenous Cultural Awareness Training,
- Working with Interpreter Training Webinar,
- CISVic's Online Portal training; and
- Other online training as listed

Visit the training tab on our website at www.cisvic.org.au/training and register through the link to receive further details.



CSW Refresher

This 3-hour interactive training is designed to give Community Support Workers a brief reintroduction to delivering support to people in immediate need or crisis. The training covers three learning segments: Assisting Clients, Guiding Practice, and Complex Situations.

Requirements to run the training include access to facilities to play online videos and PowerPoint, a room that facilitates group discussions and role-plays between two people and others observing. A minimum number of 10 attendees. Changes to content can be made in consultation.



Support Worker training

This self-paced training is for experienced volunteers who have RPL'ed the Community Support Worker training. This training is a condensed version of the CSW course that includes information about the community information sector, key interview practices, emergency relief. Components consist of a structured learning manual, three webinars and an online learning circle, totalling 6 hours.



Community Support Worker Course

CISVic delivers the course in conjunction with Eva Burrows College (The Salvation Army), our Registered Training Organisation (RTO 0328).

This is an online course that runs over 7 weeks. The course requirements for participants include:

- Access to the internet and a computer, including word processing software
- 14 hours (minimum) of supervised access within a CIS agency, this includes a suitable mentor who can assist them in completing and sign-off on assessments and carry out client interviews
- Attendance at weekly (7 total) two-hour live online classrooms, times and dates set.

Learners will have access to the online learning portal the Monday the course begins (see dates below). They will work through the content at their own pace and attend the trainer facilitated online classrooms each week.

Agencies are also encouraged to check whether the volunteer is appropriate for Recognition of Prior Learning (RPL) before registering for the CSW course.



Managers



Paid staff



Students (on placement)



Volunteers

2023 Training Sessions

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Virtual VITALS

Time: starts at 10am (1 - 1.5 hours long)

Wednesday, 1 March
Wednesday 3 May
Wednesday 12 July
Wednesday 6 September
Wednesday 1 November

CISVic's Online training

Self-paced digital training. Visit www.cisvic.org.au/training and register through the link to receive further details.

Support Worker Training

Self-paced online, totaling 6 hours.

CSW Refresher

3-hour interactive training. Contact us about running a session.

Community Support Worker Course

This is an online course that runs over 7 weeks. Please note: courses are subject to change and/or cancellation if adequate numbers have not registered.

Online Course	Registrations close	Access to portal	Online classes day/time	Dates
February	25th Jan	6th Feb	Wednesdays 10am-12pm	Feb: 8, 15, 22 Mar: 1, 8, 15, 22
April/May	12th Apr	24th Apr	Wednesdays 10am-12pm	Apr: 26 May: 3, 10, 17, 24, 31 June: 7
June	18th May	29th May	Thursdays 10am-12pm	Jun: 1, 8, 15, 22, 29 Jul: 6, 13
July	14th Jun	26th Jun	Wednesdays 10am-12pm	Jun: 28 Jul: 5, 12, 19, 26 Aug: 2, 9
August	2nd Aug	14th Aug	Wednesdays 10am-12pm	Aug: 16, 23, 30 Sep: 6, 13, 20, 27

Accelerated Hybrid Course	Registrations close	Access to portal	Online briefing session	All day (9.30am - 3.30pm) in-person training session dates (City venue TBC)
March	16th Feb	27th Feb	Thursday 2nd Mar 10am-12pm	Mar: Wed 22nd & Thurs 23rd and Wed 29th & Thurs 30th
October	21st Sep	2nd Oct	Thursday 5th Oct 10am-12pm	Oct: Wed 25th & Thurs 26th Nov: Wed 1st & Thurs 2nd

Please note: Courses are subject to change and/or cancellation if adequate numbers have not registered.



Community Information
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2023 CSW Training

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Community Support Worker Course

CISVic delivers the CSW course in conjunction with Eva Burrows College (The Salvation Army), our Registered Training Organisation (RTO 0328).

In 2023, the CSW course will be delivered via two streams:

- **Online course that runs over 7 weeks and includes 2-hour weekly zoom training sessions**
- **Accelerated hybrid course that runs over 5 weeks and includes 1 x 2-hour zoom briefing session and 4 x in-person all-day training sessions**

The course requirements for participants include the following:

- Access to the internet and a computer, including word-processing software
- 14 hours (minimum) of supervised access within a CIS agency; this includes a suitable mentor who can assist in completing and signing-off assessments and carrying out client interviews
- Attendance at all trainer facilitated online or in-person training sessions, times and dates set (see below)

Learners will have access to the online learning portal the Monday the course begins (see dates below). They will work through the content at their own pace and attend the trainer-facilitated sessions when on.

Agencies are also encouraged to check whether the volunteer is appropriate for Recognition of Prior Learning (RPL) before registering for the CSW course.



Online Course

	Registrations close	Access to portal	Online classes day/time	Dates
February	25th Jan	6th Feb	Wednesdays 10am-12pm	Feb: 8, 15, 22 Mar: 1, 8, 15, 22
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July	14th Jun	26th Jun	Wednesdays 10am-12pm	Jun: 28 Jul: 5, 12, 19, 26 Aug: 2, 9
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Accelerated Hybrid Course

	Registrations close	Access to portal	Online briefing session	All day (9.30am - 3.30pm) in-person training session dates (City venue TBC)
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