













































# CISVic Member Services Emergency Relief Directory






















July 2021





























AGENCY ER OPENING HOURS	REFERRAL DETAILS	POSTCODES SERVICED	EMERGENCY RELIEF SERVICES										OTHER SERVICES					
			CHRISTMAS HAMPERS	EDUCATION COST	FRESH FOOD PROGRAM	FOOD PARCELS	FOOD VOUCHERS	MATERIAL GOODS	MEALS PROGRAM	PETROL VOUCHER	PRESCRIPTION COSTS	TELSTRA VOUCHERS**	TRAVEL CARDS	UTILITY BILLS	TAX HELP	CASE WORK	NILS	FINANCIAL COUNSELLING
<b>State-wide</b>  <b>Council of Single Mothers and their Children</b>  210 Lonsdale St, Melbourne, VIC, 3000 Ph: Support Line: 9654 0622/ 1300 552 511 Admin Line: 9654 0327  Mon-Fri, 9.30am-3pm.	Identification with address.  Proof of being a single mother or referral letter/email from service/agency.  Self-referral or agency referral.  Phone service only.	Council of Single Mothers and their Children is a state-wide telephone service providing phone support, information & referral.																
<b>Bendigo</b>  <b>Bendigo Family and Financial Services Inc</b>  39 Rowan Street Bendigo, VIC 3550 Ph.5441-5277  9am-4pm (Mon-Fri)	Some form of ID is required.  Drop in and appointment	City of Greater Bendigo and surrounding areas  3550 3551 3555 3515 3516 3518 3518 3575 3523 3465 3450 3451 3453																








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<b>Bendigo</b>  <b>The Gianna Centre Inc</b>  Shop 7, Victoria Lane Bendigo 3550 Ph.5442-4644  Mon-Fri by appointment only.	Appointment only.	City of Greater Bendigo and surrounding areas  3550 3551 3555 3515 3516 3517 3518 3575 3523 3465 3450 3451 3453													<input checked="" type="checkbox"/>			
<b>Boronia</b>  <b>Knox Infolink Inc</b>  136 Boronia Road Boronia 3155 Ph.9761-1325  10am-3pm (Mon-Thurs)	Identification with address  Drop in and appointment	Bayswater, Boronia, Ferntree Gully, Lysterfield, Lysterfield South, Mountain Gate, Upper Ferntree Gully, Knoxfield, Rowville, Scoresby, The Basin, Knox City Centre, Studfield, Wantirna, Wantirna South  3153 (excl Bayswater Nth) 3155 3156 3180 3178 3179 3154 3152												<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

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<b>Box Hill</b>  <b>Box Hill Community Information &amp; Support Inc</b>  Suite 1, Town Hall, Hub 27 Bank Street Box Hill 3128 Ph. 9285-4801  11am-3pm (Mon & Fri) 9.30am-12.30pm (Wed)	Identification with address   Drop in Only	Mont Albert, Surrey Hills, Surrey Hills North, Box Hill, Wattle Park, Kerrimuir, Mont Albert North, Box Hill North, Box Hill South, Mitcham, Mitcham North, Rangeview, Forest Hill, Blackburn, Blackburn North, Blackburn South, Laburnum  3127 (part of) 3128 (part of) 3129 3130 (part of) 3131 (part of) 3132														✓				
<b>Camberwell</b>  <b>Camcare Inc – Camberwell</b>  51 St Johns Avenue Camberwell 3124 Ph.9831-1900  10.00am-2.00pm for drop in (Mon-Fri) other times by appointment only	Proof of residence in Boroondara:  Letter from Department of Immigration  /Red cross/Asylum seeker Resource Centre.  Drop in or appointment	Kew, Kew East, Balwyn, Balwyn East, Deepdene, Stradbroke Park, Balwyn North, Glenferrie South, Hawthorn, Auburn, Camberwell, Canterbury, Camberwell East, Surry Hills, Glen Iris, Ashburton  3101 3102 3103 3104 3122 3123 3124 3126 3127 (part of) 3146 (part of) 3147 (part of)													✓	✓			✓	

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			CHRISTMAS HAMPERS	EDUCATION COST	FRESH FOOD PROGRAM	FOOD PARCELS	FOOD VOUCHERS	MATERIAL GOODS	MEALS PROGRAM	PETROL VOUCHER	PRESCRIPTION COSTS	TELSTRA VOUCHERS**	TRAVEL CARDS	UTILITY BILLS	TAX HELP	CASE WORK	NILS	FINANCIAL COUNSELLING
<b>Chelsea</b>  <b>Chelsea Community Support Services Inc</b>  1A Chelsea Road Chelsea 3196 Ph. 9772-8939  9.30am-3.00pm (Mon-Fri)	Identification with address  Drop in only	Aspendale, Aspendale Gardens, Waterways, Bonbeach, Chelsea, Chelsea Heights, Edithvale, Carrum, Patterson Lakes  3195 (part of) 3196 3197													✓	✓		✓
<b>Coburg</b>  <b>Community Information and Support Moreland</b>  512 Sydney Road Coburg 3058 Ph.9350-3737  10am-2.30pm (Mon – Thurs)	Identification with address  Drop in and Appointment	Brunswick, Brunswick East, Brunswick West, Coburg, Coburg North, Fawkner, Glenroy, Gowanbrae, Hadfield, Oak Park, Pascoe Vale, Pascoe Vale South, Fitzroy North (small section), Tullamarine (small section)  3056 3057 3055 3058 3060 3043 3046 3044 3068 (small section) 3043 (small section)															✓	

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<b>Cranbourne</b>  <b>Community Information &amp; Support Cranbourne Inc</b>  156 Sladen Street Cranbourne 3977 Ph.5996-3333  9.30-4pm (Mon-Fri)	Identification with address  Drop in and appointment	Lynbrook, Lyndhurst, Hampton Park, Botanic Ridge, Cannons Creek, Cranbourne, Cranbourne East, Cranbourne South, Devon Meadows, Junction Village, Sandhurst, Cardinia, Clyde, Clyde North, Blind Bight, Tooradin, Warneet, Pearcedale, Somerville  3975 3976 3977 (excluding Skye) 3978 3980 3912													✓	✓	✓	✓	✓
<b>Croydon</b>  <b>Maroondah Community Assist – Croydon</b>  214 Mt Dandenong Road Croydon 3136 Ph.9725-7920  9.30 – 1pm (Mon-Fri)	Identification with address  Drop in only.	Heathwood, Ringwood, Warrandyte South, Warranwood, Bedford Road, Heathmont, Ringwood East, Croydon, Croydon Hills, Kilsyth, Kilsyth South, Bayswater  3134 3135 3136 3137 (part of) 3153 (part of)													✓		✓	✓	✓

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<b>Dandenong</b>  <b>South East Community Links Inc -</b>  186 Foster St East Dandenong 3175 Ph.9791 8344  9am – 4.30pm (Mon, Tues, Thurs, Fri) 1pm-4.30pm (Wed)	Identification with address   Drop in and Appointment	Clarinda, Clayton South, Sandown Village, Springvale, Dingley Village, Springvale South, Noble Park, Keysborough, Bangholme, Dandenong, Dandenong South, Dunearn 3169 3171 3172 3173 3174 3175													✓	✓	✓	✓	✓










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<b>Dingley</b>  <b>Make a difference</b> <b>DINGLEY VILLAGE INC</b>  387-405 Old Dandenong Rd Dingley Village 3172 Ph.9551-1799  9am-3pm (Mon, Tues, Thurs, Fri) 9am-11.30 Thurs drop in	Centrelink Card, Immigration Letter, referral from other agencies, appointment required for finance advice and counselling  Drop in only	Oakleigh South, Moorabbin, Mentone, Highett, Heatherton, Sandown Village, Springvale, Dingley Village, Springvale South, Keysborough, Noble Park, Bangholme, Dandenong, Dandenong South, Dunearn, Aspendale, Aspendale Gardens, Braeside, Mordialloc, Parkdale, Bonbeach, Chelsea, Chelsea Heights, Edithvale, Carrum, Patterson Lakes, Cheltenham  3167 3189 3194 3190 3202 3171 3172 3173 3174 3175 3195 3196 3197 3192													✓	✓		✓	✓






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<b>Doncaster</b>  <b>Doncare Community Services</b>  Suite 4, Level 1 687 Doncaster Road Doncaster 3108 Ph.9856-1500  9am-5pm (Mon-Thurs) 9am-4pm (Fri)	Identification with address  Drop in and appointment	Bulleen, Templestowe, Templestowe Lower, Doncaster, Doncaster East, Doncaster Heights, Donvale, Warrandyte, North Warrandyte, Park Orchards, Wonga Park  3105 3106 3107 3108 3109 3111 3113 3114 3115																				
<b>East Burwood</b>  <b>Uniting East Burwood</b>  220 Burwood Highway East Burwood 3151 Ph.9803-3400  9.30am-3.45pm (Mon-Fri)	Identification with address  Drop in only.	Burwood, Surrey Hills South, Surry Hills, Surry Hills North, Houston, Wattle Park, Blackburn, Blackburn South, Blackburn North, Laburnum, Forest Hill, Nunawading, Vermont, Vermont South, Burwood East, Burwood Heights  3125 3127 (part of) 3128 (part of) 3130 3131 3133 3151																				

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<b>Endeavour Hills</b>  <b>Endeavour Ministries Inc</b> (Andrews Centre)  2-6 Hanna Drive Endeavour Hills 3802 Ph.9700-4944  10am-4pm (Mon-Fri)	Centrelink Card, Immigration Letter, referral from other Agencies.  Drop in only.	Endeavour Hills, Doveton, Lysterfield 3177 3802															<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<b>Epping</b>  <b>Whittlesea Community            Connections Inc</b>  Shop 111, Epping Plaza Cnr High & Cooper Streets Epping 3076 Ph.9401-6666  9am-5pm (Mon-Fri)	Photo ID  Appointment only.	Bundoora*, Beveridge*, Doreen*, Epping, Epping North, Lalor, Mernda, Mill Park, South Morang, Thomastown, Whittlesea Township, Eden Park, Humevale, Donnybrook, Kalkallo, Wollert, Woodstock, Yan Yean*  3083 3754 3076 3075 3082 3752 3074 3757 3753 3064 3750 3751 3755 *split with other councils												<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				












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<b>Epping</b>  <b>Countrywide Community Missions Victoria Inc</b>  129 Narina Way Epping 3076 Ph.9408-8299  10am-4pm (Thur)	Photo ID required  Appointment only	Macleod, Yallambie, Craigieburn, Donnybrook, Kalkallo, Mickleham, Roxburgh Park, Briar Hill, Greensborough, St Helena, Diamond Creek, Chintin, Darraweit Guim, Upper Plenty, Wallan  3085 3064 3088 3089 3756																	
<b>Frankston</b>  <b>Community Support Frankston Inc</b>  35 Beach Street Frankston 3199 Ph.9783-7284  9.30am-3.30pm (Mon – Friday) ER phone triage and contactless collection service	Centrelink Card, proof of identity and address.  Limited appointment	Frankston, Frankston South, Karingal, Carrum Downs, Frankston North, Pines, Langwarrin, Langwarrin South, Seaford, Cranbourne, Skye, Sandhurst  3199 3201 3200 3910 3198													✓				✓

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<b>Glen Huntly</b>  <b>Community Information and Support Glen Eira</b>  1134 Glen Huntly Road Glen Huntly 3163 Ph.9571-7644  9.30am-4.00pm (Mon-Fri)	Identification with address   By appointment.	Caulfield East, Central Park, Darling, Darling South, Malvern East, Caulfield North, Caulfield, Caulfield South, Hopetoun Gardens, Carnegie, Glen Huntly, Murrumbeena, Bentleigh East, Elsternwick, Gardenvale, Ripponlea, Bentleigh, McKinnon, Ormond, Patterson, Brighton East, Balaclava  3145 3161 3162 3163 3165 3185 3204 3187 (part of) 3183 (part of)													✓	✓	✓		








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<b>Greensborough</b>  <b>Diamond Valley Community Support Inc.</b>  Shop 387a, Level 3 Greensborough Plaza, 25 Main Street Greensborough 3088  Ph.9435- 8282 10:00am-4:00pm (Mon-Fri)	Identification with address   Drop in only.	Bundoora, Kingsbury, Watsonia, Watsonia North, Briar Hill, Greensborough, St Helena, Lower Plenty, Montmorency, Eltham, Eltham North, Research, Arthurs Creek, Cottles Bridge, Hurstbridge, Nutfield, Strathewen, Kangaroo Ground, Watsons Creek, Dixons Creek, Tarrawarra, Steels Creek, Yarra Glen, Diamond Creek, Doreen, Mernda, North Warrandyte, Warrandyte, Panton Hill, Plenty, St Andrews, Smiths Gully, Wattle Glen, Yarrambat  3083 (part of) 3087 3088 (part of) 3093 3094 3095 (part of) 3099 3097 3775 3089 3754 3113 3759 3090 3761 3760 3096 3091													<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	















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<b>Hampton East</b>  <b>Bayside Community Information &amp; Support Service</b>  12 Katoomba Street Hampton East 3188 Ph. 9555-9910  10am-4pm Mon-Fri	Identification with address  Drop in, phone and appointment available	Cover Bayside and parts of Kingston													✓	✓	✓		✓
<b>Hastings</b>  <b>Western Port Community Support</b>  185 High Street Hastings 3915 Ph. 5979-2762  10am-4pm (Mon-Fri)	Identification with address  Drop in only for Emergency Relief, appointments for NILS, Tax, caseworkers	Balnarring, Balnarring Beach, Merricks Beach, Merricks North, Hastings, Tuerong, Baxter, Langwarrin South, Bittern, Crib Point, Merricks, Point Leo, Shoreham, Somers, Pearcedale, Somerville, Tyabb, Red Hill, Red Hill South, Flinders  3926 3915 3911 3918 3920 3919 3916 3927 3912 3913 3937 3929													✓	✓	✓	✓	✓

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<b>Healesville</b>  <b>Healesville Interchurch Community Care Incorporated</b>  231 Maroondah Highway Healesville 3777 Ph. 5911 6000  9am-3.00pm (Mon-Fri)	Appointment and drop in  Social support	Badger Creek, Castella, Chum Creek, Healesville, Mount Tooblewong, Toolangi, Christmas Hills, Dixons Creek, Steels Creek, Tarrawarra, Yarra Glen, Big Pats Creek, East Warburton, McMahons Creek, Millgrove, Reefton, Warburton, Wesburn  3777 3775 3799 surrounding areas																
<b>Heidelberg West</b>  <b>Banyule Support &amp; Information Centre Inc.</b>  Shop 48 The Harmony Centre, The Mall, Heidelberg West, 3081 Ph. 9459 5959  10am-3pm (Mon- Fri)	Identification with address  Accept a letter/ e-mail from another service.  Appointment only	Ivanhoe, Belfield, Heidelberg Heights, Heidelberg West, Banyule, Eaglemont, Heidelberg, Rosanna, Viewbank, Macleod, Yallambie  3079 3081 3084 3085													✓		✓	

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<b>Laverton</b>  <b>Laverton Community Integrated Services</b>  95-105 Railway Ave Laverton Ph.8368-0177  10am-1pm (Mon, Wed & Fri)	Identification with address  Referral from other Social Services  Drop in only	Altona Meadows, Laverton, Seabrook, Altona East, Altona North, Altona, Seaholme, Newport, South Kingsville, Spotswood, Williamstown  3028 3025 3018 3015 3016														✓	✓		✓







































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<b>Lilydale</b>  <b>Community Information and Support Yarra Ranges</b>  PO Box 350 Lilydale 3140 Ph.9735-1311  10am-3pm (Mon-Wed & Fri)	Identification with address  Drop in only	Chirnside Park, Coldstream, Gruyere, Yering, Kalorama, Kilsyth, Kilsyth South, Mooroolbark, Lilydale, Monbulk, Montrose, Mount Dandenong, Mount Evelyn, Olinda, Silvan, Beenak, Don Valley, Hoddles Creek, Launching Place, Seville, Seville East, Wandin East, Wandin North, Woori Yallock, Yellingbo  3116 3770 3766 3137 3138 3140 3793 3765 3767 3796 3788 3795 3139																























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<b>Mentone</b>  <b>Mentone Community Assistance &amp; Information Bureau Inc</b>  36 Florence Street Mentone 3194 Ph.9583-2436  10am - 3pm Tues, Wed + Fri	Identification with address  Drop in only (encouraged to phone first)	Mentone, Parkdale, Mordialloc, Cheltenham East  3194 3195 3192 (part of)																		
<b>Mildura</b>  <b>Sunraysia Information &amp; Referral Service Inc</b>  87A Orange Avenue Mildura 3500 Ph.5023-4025  10am-1pm (Mon - Thurs)	Appointment letter from Specialist.  Appointment Only.	Rural City of Mildura and surrounds  3500 3550 3498 3496 3505 3490 3549 3496																		

















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<b>Mount Waverley</b>  <b>Monash Waverley Community Information &amp; Support Inc</b>  47 Miller Crescent Mount Waverley 3149 Ph.9807-9844  10am 1.00pm (Mon-Fri)	Identification with address  Appointment and drop in	Mount Waverley, Pinewood, Syndal, Brandon Park, Glen Waverley, Wheelers Hill, Mulgrave, Waverley Gardens, Burwood, Ashwood, Chadstone, Jordanville, Notting Hill.  3149 3150 3170 3125 (part of) 3147 (part of) 3148 (part of) 3168 (part of)													✓	✓			
<b>Mornington</b>  <b>Mornington Community Information &amp; Support Centre Inc</b>  320 Main Street Mornington 3931 Ph.5975-1644  10am-4pm (Mon-Fri)	Identification with address  Appointment for more complex issues  Drop in Only.	Mount Eliza, Mornington, Moorooduc, Mount Martha.  3930 3931 3933 3934													✓	✓	✓	✓	✓

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<b>Newport</b>  <b>Community Information Centre Hobsons Bay Inc</b>  43 Mason Street Newport 3015 Ph:9327-4233  10am-3pm (Tues, Wed, Thurs)	Walk in / Centre link Card	Brooklyn, Kingsville, Maidstone, Tottenham, West Footscray, Newport, South Kingsville, Spotswood, Williamstown, Altona, Seaholme, Altona North, Altona Gate, Altona Meadows, Laverton, Seabrook.  3012 3015 3016 3018 3025 3028													✓				
<b>Narre Warren</b>  <b>Casey North Community Information &amp; Support Service Inc</b>  Suite 2/30-32 Verdun Drive Narre Warren 3805 Ph.9705-6699  9.30am-4.30pm (Mon, Tues, Thurs & Fri) 12 midday till late (Wed – by appointment)	ID required for confirmation of address. e- confirmation available in office Self-referral  Appointment necessary	Doveton, Endeavour Hills, Hallam, Narre Warren East, Narre Warren North, Narre Warren, Fountain Gate, Berwick, Harkaway, Beaconsfield (part of)  3177 3802 3803 3804 3805 3806 3807 (part of)													✓	✓	✓	✓	✓
























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			CHRISTMAS HAMPERS	EDUCATION COST	FRESH FOOD PROGRAM	FOOD PARCELS	FOOD VOUCHERS	MATERIAL GOODS	MEALS PROGRAM	PETROL VOUCHER	PRESCRIPTION COSTS	TELSTRA VOUCHERS**	TRAVEL CARDS	UTILITY BILLS	TAX HELP	CASE WORK	NILS	FINANCIAL COUNSELLING	BUDGETING	
<b>Noble Park</b>  <b>South East Community Links Inc – Youth Links</b>  60 Douglas St Noble Park 3174 Ph.9547 0511  2pm – 4.30pm (Mon – Fri)	Youth Service – 12-25 years  Identification with address  Appointment Only	Clarinda, Clayton South, Sandown Village, Springvale, Dingley Village, Springvale South, Noble Park, Keysborough, Bangholme, Dandenong, Dandenong South, Dunearn  3169 3171 3172  3173 3174 3175														✓	✓		✓	✓
<b>Oakleigh</b>  <b>Monash Oakleigh Community Support &amp; Information Service Inc</b>  25 Downing Street Oakleigh 3166 Ph. 9568-4533  10am-3.30pm (Mon-Fri)	Identification with address  Drop in only.	Hughesdale, Huntingdale, Oakleigh, Oakleigh East, Clayton, Oakleigh South, Clayton South  3166, 3168 (part of) 3167 (part of) 3169 (part of)														✓		✓		

AGENCY ER OPENING HOURS	REFERRAL DETAILS	POSTCODES SERVICED	EMERGENCY RELIEF SERVICES										OTHER SERVICES						
			CHRISTMAS HAMPERS	EDUCATION COST	FRESH FOOD PROGRAM	FOOD PARCELS	FOOD VOUCHERS	MATERIAL GOODS	MEALS PROGRAM	PETROL VOUCHER	PRESCRIPTION COSTS	TELSTRA VOUCHERS**	TRAVEL CARDS	UTILITY BILLS	TAX HELP	CASE WORK	NILS	FINANCIAL COUNSELLING	BUDGETTING
<b>Preston</b>  <b>Darebin Information, Volunteer &amp; Resource Service Inc</b>  285-287 High Street Preston 3072 Ph.9480-8200  9.30am – 2.30pm (Mon-Thurs)	Identification with address  Drop in and appointment	Northcote, Thornbury, Preston, Reservoir, Alphington, Fairfield, Bundoora, Kingsbury  3070 3071 3072 3073 3078 3083													✓	✓	✓		✓
<b>Rosebud</b>  <b>Southern Peninsula Community Support</b>  878 Point Nepean Road Rosebud 3939 Ph. 5986-1285  9.30-3.30pm (Mon - Fri)  10am-3pm Crisis Support (please present by 2.30pm for crisis support)	Some form of ID is required.  Drop in or phone, and by appointment for caseworkers or specialist programs.	Blairgowrie, Boneo, Cape Schanck, Fingal, Rosebud, Arthurs Seat, Dromana, Safety Beach, Main Ridge, Flinders, McCrae, Portsea, Red Hill, Red Hill South, Capel Sound, Rye, St Andrews Beach, Tootgarook, Merricks, Point Leo, Shoreham, Sorrento  3942 3939 3936 3928 3929 3938 3944 3937 3940 3941 3916 3943													✓	✓	✓	✓	✓

AGENCY ER OPENING HOURS	REFERRAL DETAILS	POSTCODES SERVICED	EMERGENCY RELIEF SERVICES											OTHER SERVICES				
			CHRISTMAS HAMPERS	EDUCATION COST	FRESH FOOD PROGRAM	FOOD PARCELS	FOOD VOUCHERS	MATERIAL GOODS	MEALS PROGRAM	PETROL VOUCHER	PRESCRIPTION COSTS	TELSTRA VOUCHERS**	TRAVEL CARDS	UTILITY BILLS	TAX HELP	CASE WORK	NILS	FINANCIAL COUNSELLING
<b>Shepparton</b>  <b>Shepparton Family and Financial Services</b>  1 Naomi Street Shepparton 3630 Ph.5831-7755  9am-4.30pm (Mon-Fri)	Identification with address   Drop in only	Residents of Shepparton and surrounding areas.																
<b>South Yarra</b>  <b>Stonnington Community Assist Inc.</b>  Suite 17, Level 1- Prahan Market, 163 Commercial Road South Yarra 3141 Ph.9804-7220  10.30am-3pm (Mon-Fri)	Identification with address   Drop in and appointment	City of Stonnington 3141																

AGENCY ER OPENING HOURS	REFERRAL DETAILS	POSTCODES SERVICED	EMERGENCY RELIEF SERVICES											OTHER SERVICES						
			CHRISTMAS HAMPERS	EDUCATION COST	FRESH FOOD PROGRAM	FOOD PARCELS	FOOD VOUCHERS	MATERIAL GOODS	MEALS PROGRAM	PETROL VOUCHER	PRESCRIPTION COSTS	TELSTRA VOUCHERS**	TRAVEL CARDS	UTILITY BILLS	TAX HELP	CASE WORK	NILS	FINANCIAL COUNSELLING	BUDGETING	
<b>Springvale</b>  <b>South East Community Links Inc – Springvale</b>  5 Osborne Avenue Springvale 3171 Ph.9546-5255  9.30am-4.30pm (Mon, Tues, Thurs & Fri) 1.00pm-4.30pm (Wed)	Identification with address  Drop in and appointment	Clarinda, Clayton South, Sandown Village, Springvale, Dingley Village, Springvale South, Noble Park, Keysborough, Bangholme, Dandenong, Dandenong South, Duneam  3169 3171 3172 3173 3174 3175														✓	✓	✓	✓	✓
<b>St Kilda</b>  <b>Port Phillip Community Group</b> 161 Chapel Street St Kilda Ph.8598 6600  9.30am-12.30pm by appointment only (Mon - Fri) 1pm-4.30pm drop-in service (Mon - Fri)	Identification with address  Appointment only	St Kilda, St Kilda East, Balaclava, Elwood, Middle Park, Albert Park, South Melbourne, Port Melbourne  3182 3183 3184 3205 3206 3207														✓	✓	✓	✓	✓



AGENCY ER OPENING HOURS	REFERRAL DETAILS	POSTCODES SERVICED	EMERGENCY RELIEF SERVICES											OTHER SERVICES				
			CHRISTMAS HAMPERS	EDUCATION COST	FRESH FOOD PROGRAM	FOOD PARCELS	FOOD VOUCHERS	MATERIAL GOODS	MEALS PROGRAM	PETROL VOUCHER	PRESCRIPTION COSTS	TELSTRA VOUCHERS**	TRAVEL CARDS	UTILITY BILLS	TAX HELP	CASE WORK	NILS	FINANCIAL COUNSELLING
<b>Wantina</b>  <b>CityLife Community Care</b>  1248 High Street Road Wantina South 3152 Ph.9871-8900  10am-3pm (Tue - Fri)	Centrelink Card  Appointment only	Residents of Knox																
<b>Yarra Ranges</b>  <b>LINC Church Services Network            Yarra Valley Inc</b>  PO Box 233, Yarra Junction Vic 3797  Fresh Start / Emergency Relief: 0472 644 476  General Enquiries: 0455 268 457  Local transport: 0473 230 095  10am-1pm (Mon, Tue & Thurs) 10am-1pm (Fri) Phone intake only	Centrelink Card  Telephone intake.	Gilderoy, Gladysdale, Powelltown, Three Bridges, Yarra Junction, Big Pats Creek, East Warburton, McMahons Creek, Millgrove, Reefton, Warburton, Wesburn, Beenak, Don Valley, Hoddles Creek, Launching Place, Seville, Wandin East, Wandin North, Woori Yallock, Yellingbo  3797 3799 3139 3197																

\*\* The Telstra vouchers program ceased on 30 June 2021. No new vouchers were released for the 2021/2022 financial year. However, vouchers already in circulation have no expiration date and continue to be valid. Therefore, agencies are able to offer the Telstra vouchers to community members (pending eligibility) until the agency runs out. Once an agency runs out, vouchers will no longer be available, but community members are still encouraged to talk to agencies about their bills as workers will be able to provide people with a Telstra Hardship phone number or website.