

2019 Honour Roll Inductees

CISVic aims to recognise people who have made a significant contribution to the community information & support sector through their work at the local, regional and/or state level. All workers (voluntary and paid) at member agencies will be eligible for nomination. This is not simply a long-service award. We wholeheartedly congratulate the inductees and acknowledge their contributions. Their names are recorded for ever more on our Honour Roll. There are three inductees for 2019:

Susan Magee, Casey North Community Information & Support Service

Susan pioneered establishment of Casey North CISS in 1997 and under her leadership it has grown in size and scope. She remains instrumental in ensuring the service remains place-based and innovative. Susan has created a strong team with a core ethos of respect and social justice, with the client front and centre of everything she does.

Susan actively supports both the local and state-wide sector. She participates in the Western Port Regional CIC network and has served on the CISVic board (as President, Vice-President and Honorary Secretary), generously sharing her knowledge and skills. She is a strong, passionate advocate who lobbies local, state and federal government at every opportunity, and she has prepared many compelling reports for various government enquiries on related matters. She does that while maintaining effective working relationships.

Her work encompasses ongoing liaison with representatives from all levels of government with whom she has strong working relationships. Susan is a Leadership Victoria Community Leadership Program alumni and intends to mentor other community leaders.

Susan's continuing high output of published materials for use by clients ensures that her communities are always up to date in developments and advice. They empower clients by ensuring they have access to accurate and current information and resources.

Pam Young, Uniting, East Burwood

Pam joined the East Burwood centre in 2000 and over the next 19 years her leadership contributed to significant expansion of the service. Pam has diversified and expanded the service offerings to respond to community needs and her tireless approach to support the day to day operations of the centre has been enormously valued by her team and clients. The welfare of the clients, volunteers and staff has always been Pam's priority and ensured that the environment is both efficient and friendly.

She has been active at both the local and regional level, building strong relationships with local services, government representatives and the broader sector. Her enduring connections with local school, churches and other agencies have enabled her to both increasing the agencies profile and its impact.

Pam has consistently upheld the high standards expected of a CISVic agency, leading an agency that is both loved and trust by all stakeholders.

Lyndell O'Brien, Bayside Community Information & Support Service

Lyndell has been a volunteer at BAYCISS since 1998 and during this time, she served 14 years on the committee of management in various roles; President, Vice-President and Secretary. During this time on the committee, Lyndell played a major role in the successful amalgamation of the 3 local centres that can together to form BAYCISS. She has been instrumental in raising and maintaining the profile of the agency while at the same time working tirelessly to provide individual support to the most vulnerable people in the local community.

Lyndell's experience and knowledge have assisted in the identification of emerging community needs and she has incredible knowledge about local services and supports. She is a loyal, honest and focussed volunteer who continues to support and mentor new volunteers. She is described as a 'fierce advocate' for the most vulnerable members of the community and displays outstanding compassion and empathy in her practice.

Her work ethic and approach to clients and fellow workers reflect the standards of CISVic and she is a great example to others.



Susan Magee, Lyndell O'Brien and Pam Young